

# INTERNET ACCESS SERVICES

## Dedicated Internet Access

### PART B (Item 204)

#### **1. Service Description**

- 1) This item is subject to the terms and conditions of Item 200 of this Tariff.
- 2) Dedicated Internet Access ("DIA") provides a dedicated and permanent connection to the Internet via C&W's Internet Point of Presence.
- 3) DIA consists of an Internet Port, located at C&W's Internet Point of Presence, and a domestic private leased circuit connecting the Customer's Premises to that Internet Port.
- 4) C&W offers Bandwidths ranging from 128 kbps to 100 Mbps. Higher Bandwidths may be available upon request.
- 5) Customers are provided with a set of 6 assignable static IP addresses and support for one Domain Name. IP addresses are issued for the duration of the Service and title to the IP addresses shall at all times remain with C&W.
- 6) DIA is subject to an Installation Charge and a Monthly Charge. Rates and Charges are set out in sub-item 4.
- 7) Initial Terms available for Dedicated Internet Access: One Month or 1 to 3 Years. Discounts apply to yearly Terms.

#### **2. Definitions**

"CPE" means any hardware or software at the Service Address owned and provided by C&W to deliver the DIA Services.

"DIA Order Form" means the DIA order form document containing the particulars of the Customer and the DIA Services requested.

#### **3. Terms and Conditions**

- 1) C&W shall notify the Customer of the Service Start Date. Any Customer Apparatus not installed, operational or otherwise available by the Service Start Date shall not be grounds for the Customer not paying applicable Charges.
- 2) All Installation Charges, Monthly Charges and Special Installation Charges if any, are payable from the Service Start Date, whether or not the Customer is using the DIA Service.
- 3) The Customer, must at its own expense, prepare the Service Address by providing accommodation, access, assistance and suitable environmental conditions to facilitate the delivery, installation and ongoing functionality of the CPE.
- 4) The Customer must at its own expense, provide the cabling and interfacing from the Customer's Apparatus to the CPE.
- 5) C&W does not guarantee the availability of Bandwidths above 2 Mbps (2048 kbps) in Little Cayman.
- 6) The Initial Term of the DIA service will start on the Effective Date and will continue on a month-to month basis or for a commitment period of one to three years, as indicated on the DIA Order Form.
- 7) After the expiration of the Initial Term, the DIA Services will automatically renew for successive 30-day periods at the monthly rates unless the Customer provides C&W not less than 30 days prior written notice that it does not wish to renew, or unless the Customer accepts another one, two, or three year term.
- 8) In the event that the Customer terminates the DIA Services for any reason whatsoever before the end of the Initial Term, the Customer's obligations to pay the Charges remaining for the Initial Term will be waived by C&W provided C&W receives payment of the following fees within 21 days of the Customer's notice of termination:
  - 1) a cancellation fee equal to the difference between the savings received by the Customer as a result of the term commitment subscribed for and the total savings the Customer would have received had they subscribed for a term commitment that is rounded down to the period of time that the Customer actually subscribed to the Service;
  - 2) an administration fee equal to one month of Monthly Charges;
  - 3) a repayment of any other discounts given or concessions made by C&W as may have been tariffed from time to time for term or volume commitments that are not met.

#### **4. Rates and Charges**

(a) The following rates, charges and terms apply for contracts signed on or after 1 July 2007 and before 30 September 2009, inclusive. Charges for the Domestic Private Leased Circuit are included in the Monthly Charges.

Speed	Monthly	25%	30%	40%	Install
		1 Yr	2 yr	3 yr	
128 kbps	\$ 700	\$ 525	\$ 490	\$ 420	\$ 99
256 kbps	\$ 1,275	\$ 956	\$ 893	\$ 765	\$ 99
512Kbps	\$ 1,800	\$ 1,350	\$ 1,260	\$ 1,080	\$ 99
1024Kbps	\$ 2,100	\$ 1,575	\$ 1,470	\$ 1,260	\$ 99
1544Kbps	\$ 2,400	\$ 1,800	\$ 1,680	\$ 1,440	\$ 99
2 Mbps	\$ 2,650	\$ 1,988	\$ 1,855	\$ 1,590	\$ 99
3 Mbps	\$ 3,250	\$ 2,438	\$ 2,275	\$ 1,950	\$ 99
4 Mbps	\$ 3,800	\$ 2,850	\$ 2,660	\$ 2,280	\$ 99
5 Mbps	\$ 4,550	\$ 3,413	\$ 3,185	\$ 2,730	\$ 99
6 Mbps	\$ 5,350	\$ 4,013	\$ 3,745	\$ 3,210	\$ 99
7 Mbps	\$ 6,000	\$ 4,500	\$ 4,200	\$ 3,600	\$ 99
8 Mbps	\$ 6,750	\$ 5,063	\$ 4,725	\$ 4,050	\$ 99
9 Mbps	\$ 7,550	\$ 5,663	\$ 5,285	\$ 4,530	\$ 99
10 Mbps	\$ 8,300	\$ 6,225	\$ 5,810	\$ 4,980	\$ 99
15 Mbps	\$ 12,350	\$ 9,263	\$ 8,645	\$ 7,410	\$ 99
20 Mbps	\$ 16,250	\$ 12,188	\$ 11,375	\$ 9,750	\$ 99
25 Mbps	\$ 20,250	\$ 15,188	\$ 14,175	\$ 12,150	\$ 99
30 Mbps	\$ 24,000	\$ 18,000	\$ 16,800	\$ 14,400	\$ 99
35 Mbps	\$ 27,900	\$ 20,925	\$ 19,530	\$ 16,740	\$ 99
45 Mbps	\$ 35,500	\$ 26,625	\$ 24,850	\$ 21,300	\$ 99

(b) The following rates, charges and terms apply for contracts signed on or after 14 December 2010 and before 9 January 2012. Charges for the Domestic Private Leased Circuit are included in the Monthly Charges.

Speed	Monthly	25%	30%	40%	Install
		1 Yr	2 yr	3 yr	
128	\$ 525	\$ 394	\$ 368	\$ 315	\$ 99
256	\$ 717	\$ 538	\$ 502	\$ 430	\$ 99
512	\$ 1,013	\$ 759	\$ 709	\$ 608	\$ 99
1024	\$ 1,181	\$ 886	\$ 827	\$ 709	\$ 99
1544	\$ 1,350	\$ 1,013	\$ 945	\$ 810	\$ 99
2 Mbps	\$ 1,491	\$ 1,118	\$ 1,044	\$ 895	\$ 99
3 Mbps	\$ 1,829	\$ 1,371	\$ 1,280	\$ 1,097	\$ 99
4 Mbps	\$ 2,138	\$ 1,603	\$ 1,496	\$ 1,283	\$ 99
5 Mbps	\$ 2,560	\$ 1,920	\$ 1,792	\$ 1,536	\$ 99
6 Mbps	\$ 3,010	\$ 2,257	\$ 2,107	\$ 1,806	\$ 99
7 Mbps	\$ 3,375	\$ 2,531	\$ 2,363	\$ 2,025	\$ 99
8 Mbps	\$ 3,797	\$ 2,848	\$ 2,658	\$ 2,278	\$ 99
9 Mbps	\$ 4,247	\$ 3,185	\$ 2,973	\$ 2,548	\$ 99
10 Mbps	\$ 4,669	\$ 3,502	\$ 3,268	\$ 2,801	\$ 99
15 Mbps	\$ 6,947	\$ 5,210	\$ 4,863	\$ 4,168	\$ 99
20 Mbps	\$ 9,141	\$ 6,856	\$ 6,399	\$ 5,485	\$ 99
25 Mbps	\$ 11,391	\$ 8,543	\$ 7,974	\$ 6,835	\$ 99
30 Mbps	\$ 13,500	\$ 10,125	\$ 9,450	\$ 8,100	\$ 99
35 Mbps	\$ 15,694	\$ 11,770	\$ 10,986	\$ 9,416	\$ 99
45 Mbps	\$ 19,969	\$ 14,977	\$ 13,978	\$ 11,981	\$ 99
50 Mbps	\$ 21,944	\$ 16,458	\$ 15,361	\$ 13,166	\$ 99
100 Mbps	\$ 35,006	\$ 26,255	\$ 24,504	\$ 21,004	\$ 99

(c) The following rates, charges and terms apply for contracts signed on or after 9 January 2012 and before 1 July 2013. Charges for the Domestic Private Leased Circuit are included in the Monthly Charges.

Term Commitment/Monthly Charges - 2012					
Speed	Monthly	25%	30%	40%	Install
		1 Yr	2 yr	3 yr	
128	\$ 368	\$ 276	\$ 257	\$ 221	\$ 99
256	\$ 502	\$ 376	\$ 351	\$ 301	\$ 99
512	\$ 709	\$ 532	\$ 496	\$ 425	\$ 99
1024	\$ 827	\$ 620	\$ 579	\$ 496	\$ 99
1544	\$ 945	\$ 709	\$ 662	\$ 567	\$ 99
2 Mbps	\$ 1,044	\$ 783	\$ 731	\$ 626	\$ 99
3 Mbps	\$ 1,280	\$ 960	\$ 896	\$ 768	\$ 99
4 Mbps	\$ 1,496	\$ 1,122	\$ 1,047	\$ 898	\$ 99
5 Mbps	\$ 1,792	\$ 1,344	\$ 1,254	\$ 1,075	\$ 99
6 Mbps	\$ 2,107	\$ 1,580	\$ 1,475	\$ 1,264	\$ 99
7 Mbps	\$ 2,363	\$ 1,772	\$ 1,654	\$ 1,418	\$ 99
8 Mbps	\$ 2,658	\$ 1,994	\$ 1,861	\$ 1,595	\$ 99
9 Mbps	\$ 2,973	\$ 2,230	\$ 2,081	\$ 1,784	\$ 99
10 Mbps	\$ 3,268	\$ 2,451	\$ 2,288	\$ 1,961	\$ 99
15 Mbps	\$ 4,863	\$ 3,647	\$ 3,404	\$ 2,918	\$ 99
20 Mbps	\$ 6,399	\$ 4,799	\$ 4,479	\$ 3,839	\$ 99
25 Mbps	\$ 7,974	\$ 5,980	\$ 5,582	\$ 4,784	\$ 99
30 Mbps	\$ 9,450	\$ 7,088	\$ 6,615	\$ 5,670	\$ 99
35 Mbps	\$ 10,986	\$ 8,239	\$ 7,690	\$ 6,591	\$ 99
45 Mbps	\$ 13,978	\$ 10,484	\$ 9,785	\$ 8,387	\$ 99
50 Mbps	\$ 15,361	\$ 11,521	\$ 10,753	\$ 9,216	\$ 99
100 Mbps	\$ 24,504	\$ 18,378	\$ 17,153	\$ 14,703	\$ 99

(d) The following rates, charges and terms apply for contracts signed on or after 1 July 2013. Charges for the Domestic Private Leased Circuit are included in the Monthly Charges.

Term Commitment / Monthly Charges - 2013					
Speed	Monthly	25%	30%	40%	Install
		1 YR	2 YR	3 YR	
1 Mbps	\$ 496	\$ 372	\$ 347	\$ 298	\$ 250.00
2 Mbps	\$ 626	\$ 470	\$ 438	\$ 376	\$ 250.00
3 Mbps	\$ 768	\$ 576	\$ 538	\$ 461	\$ 250.00
4 Mbps	\$ 898	\$ 674	\$ 629	\$ 539	\$ 250.00
5 Mbps	\$ 1,075	\$ 806	\$ 753	\$ 645	\$ 250.00
6 Mbps	\$ 1,264	\$ 948	\$ 885	\$ 758	\$ 250.00
7 Mbps	\$ 1,418	\$ 1,064	\$ 993	\$ 851	\$ 250.00
8 Mbps	\$ 1,595	\$ 1,196	\$ 1,117	\$ 957	\$ 250.00
9 Mbps	\$ 1,784	\$ 1,338	\$ 1,249	\$ 1,070	\$ 250.00
10 Mbps	\$ 1,961	\$ 1,471	\$ 1,373	\$ 1,177	\$ 250.00
20 Mbps	\$ 3,839	\$ 2,879	\$ 2,687	\$ 2,303	\$ 250.00
30 Mbps	\$ 5,670	\$ 4,253	\$ 3,969	\$ 3,402	\$ 250.00
40 Mbps	\$ 6,071	\$ 4,553	\$ 4,250	\$ 3,643	\$ 250.00
50 Mbps	\$ 8,495	\$ 6,371	\$ 5,947	\$ 5,097	\$ 250.00
60 Mbps	\$ 9,031	\$ 6,773	\$ 6,322	\$ 5,419	\$ 250.00
70 Mbps	\$ 10,511	\$ 7,883	\$ 7,358	\$ 6,307	\$ 250.00
80 Mbps	\$ 11,991	\$ 8,993	\$ 8,394	\$ 7,195	\$ 250.00
90 Mbps	\$ 13,471	\$ 10,103	\$ 9,430	\$ 8,083	\$ 250.00
100 Mbps	\$ 14,702	\$ 11,027	\$ 10,291	\$ 8,821	\$ 250.00

Note: where the Customer request involves only a change in speed and does not require any changes to facilities or equipment, the Installation Charge shall be \$99.00 per circuit