
PART E DATA SERVICES

Item 503 Integrated Services Digital Network

1. Service Description

- 1) This Item is subject to the terms and provisions of Item 500 of this Tariff.
- 2) Integrated Services Digital Network ("ISDN") Service is a digital service that provides the Customer with two or more separate 64 kbps Channels per Circuit. ISDN is a transport medium for other PSTN services, both voice and data services and Internet access.
- 3) C&W provides two categories of ISDN service: Basic Rate Interface ("BRI") service and Primary Rate Interface ("PRI") service.
- 4) The BRI service consists of two 64 kbps B Channels, for a total Bandwidth of 128 kbps, and one 16 kbps D Channel. A single 64 kbps data channel service option is also available.
- 5) The PRI service is intended for users with greater capacity requirements. Typically, the structure consists of 30 B Channels plus one 64 kbps D Channel for a maximum of 2048 kbps (2 Mbps).
- 6) ISDN Service provides for simultaneous transmission capability. Activated B Channels can be configured by the Customer, to provide dedicated voice and data Service or alternating voice and data Service.
- 7) Initial Term available for ISDN Services: Month-to-month.

2. Terms and Conditions

- 1) ISDN Service is available in Grand Cayman and Cayman Brac only.
- 2) The monthly Service Charge is payable even if the Customer does not use the ISDN Service during the month, or if not all B Channels are activated. ISDN Service may not be suspended at any time.
- 3) ISDN service supports inbound remote access, however the Customer will be limited to their analogue modem connection speeds when not accessing from an ISDN Circuit.

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- 4) The following Apparatus is required: one ISDN terminal adapter (sometimes referred to as a TA or an ISDN modem) which conforms to European standards (ETSI). Customer may acquire this Apparatus from C&W or elsewhere. C&W includes the necessary NT1 device based on European standards (ETSI).
- 5) ISDN Service is available to both Business Customers and Residential Customers.

3. Packages & Rates

The following rates and charges currently apply:

	Installation Charge	Monthly Charge
BRI – Residential	\$140.00	\$25.00
BRI – Business	\$140.00	\$35.00
PRI – Business	\$140.00	\$200.00

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Usage Charges

- 1) Local Data: - \$0.12 / minute / active channel (weekdays)
- \$0.04 / minute / active channel (6p.m. to 6 a.m.,
Monday through Saturday, all day Sunday)
- 2) International Data: standard IDD rate + 10% (see Item 401)
- 3) Local Voice: standard Domestic rate (see Item 201)
- 4) International Voice: standard IDD rate (see Item 401)



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