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**PART E DATA SERVICES**

**Item 502 Domestic Private Leased Circuits**

**1. Service Description**

- 1) This Item is subject to the terms and provisions of Item 500 of this Tariff.
- 2) Domestic Private Leased Circuits ("DPLCs") are dedicated, fixed, point-to-point, digital transmission channels between two points within the Cayman Islands.
- 3) DPLCs can carry data, digitalized voice, video or any other form of digital transmission, at bandwidths from 64 kbps to 1000 Mbps.
- 4) Rates and charges and available standard Bandwidths are set out in sub-item 502.3.
- 5) Initial Term available for DPLC Services: for contracts signed prior to 1 November 2004 it is 1 year; for contracts signed after 1 November 2004, one month, 1 year, 2 years and 3 years.

**2. Terms and Conditions**

- 1) For contracts signed prior to 1 November 2004, the provision of DPLCs is subject to an Initial Term of one year. After the Initial Term, C&W will continue to provide DPLC Services on a month-to-month basis, at undiscounted prices, until terminated by either party giving not less than one month's prior written notice to the other.
  - 1.1) For contracts signed after 1 November 2004, the provision of DPLCs is subject to Initial Terms of one, two, or three years. After the Initial Term, C&W will continue to provide the DPLC services on a month-to-month basis, at undiscounted prices, unless the Customer provides C&W not less than 30 days prior written notice that it does not wish to renew, or unless the Customer accepts another one, two, or three year term.
- 2) Service shall be provided within 14 calendar days of Order Acceptance.

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- 3) Faults can be reported to C&W 24 hours a day, 365 days a year. The maximum response time is 1 Working Day. The maximum repair time is 3 Working Days.
- 4) Where any Service provided pursuant to this Item has been continuously unavailable for a continuous period of two hours or more after a failure in the Service has been reported to C&W by reason of some fault in any part of the C&W's network and not as a result of:
  - (a) the fault or negligence of the Customer;
  - (b) failure by the Customer to comply with any of the provisions of this Tariff Item; or
  - (c) power failures, accident, neglect or any other causes outside the control of C&W;

the Customer may apply to C&W for rebate of the Monthly Fee applicable to that Service and appropriate to that period and C&W shall give the Customer a full rebate of the Monthly Fee applicable to that Service, calculated on an hourly basis for the period that the Service is unavailable through the fault of C&W.

- 5) C&W does not guarantee availability of Bandwidths greater than 2 Mbps (E1).
- 6) The Customer undertakes not to use the DPLCs:
  - i. to resell in whole or in part to third parties on a commercial or any other basis;
  - ii. to resell public traffic;
  - iii. to refile traffic from one country to another; or
  - iv. to resell part or all of any leased circuit capacity.

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7) The applicable early termination fees on new contracts are as follows:

<b>Term</b>	<b>Termination Terms</b>
1 Year	<ul style="list-style-type: none"> <li>• 50% of remaining contract value</li> </ul>
2 Year	<ul style="list-style-type: none"> <li>• For termination in first year, 50% of remaining value of first year plus 25% of remaining value of second year;</li> <li>• For termination in second year, 25% of remaining value.</li> </ul>
3 Year	<ul style="list-style-type: none"> <li>• For termination in first year, 50% of remaining value of first year, plus 25% of remaining value of second year, plus 15% of remaining value of third year;</li> <li>• For termination in second year, 25% of remaining value plus 15% of remaining value of third year</li> <li>• For termination in third year, 15% of remaining value</li> </ul>

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**3. Rates & Charges**

The following rates and charges apply.

For contracts signed prior to 1 November 2004:

Circuit	Install Fee (a)	Monthly Fee (b)			
		Zone 1	Zone 2	Zone 3	Inter-Island Surcharge
DPLC: 64 kbps	\$275.00	\$275.00	\$413.00	\$550.00	\$500.00
DPLC: 128 kbps	\$275.00	\$520.00	\$780.00	\$1040.00	\$950.00
DPLC: 192 kbps	\$275.00	\$700.00	\$1050.00	\$1400.00	\$1275.00
DPLC: 256 kbps	\$275.00	\$825.00	\$1238.00	\$1650.00	\$1500.00
DPLC: 320 kbps	\$275.00	\$890.00	\$1335.00	\$1780.00	\$1625.00
DPLC: 384 kbps	\$275.00	\$910.00	\$1365.00	\$1820.00	\$1650.00
DPLC: 448 kbps	\$275.00	\$1060.00	\$1590.00	\$2120.00	\$1925.00
DPLC: 512 kbps	\$275.00	\$1100.00	\$1650.00	\$2200.00	\$2000.00
DPLC: T-1 / E1	\$275.00	\$1200.00	\$1800.00	\$2400.00	\$2350.00

Notes:

- a) Install Fees do not apply to Inter-Island Surcharge.
- b) Circuits from Grand Cayman to Sister Islands are comprised of relevant zone to George Town Central Office plus one zone plus Inter-Island Surcharge.
- c) Not available to new customers.

For contracts signed after 1 November 2004:

Circuit	Install Fee	Monthly Fee			
		Monthly	One Year	2 Years	3 Years
DPLC: 64 kbps	\$275	\$275	\$275	\$275	\$275
DPLC: 128 kbps	\$275	\$520	\$494	\$468	\$442
DPLC: 256 kbps	\$275	\$600	\$570	\$540	\$510
DPLC: 512 kbps	\$275	\$640	\$608	\$576	\$544
DPLC: 1024 kbps	\$275	\$800	\$760	\$720	\$680
DPLC: T-1	\$275	\$1008	\$958	\$907	\$857
DPLC: E-1	\$275	\$1200	\$1140	\$1080	\$1020
DPLC: 4600 kbps	\$275	\$2080	\$1976	\$1872	\$1768
DPLC: 9200 kbps	\$275	\$3200	\$3040	\$2880	\$2720
DPLC: 45,000 kbs	\$275	\$14000	\$13300	\$12600	\$11900

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Notes:

- a) Term discounts are not available on 64 kbps circuits.
- b) Volume discounts of up to 20%, 30% and 45% off the monthly fee are also available to customers who purchase 10, 20 or 30 circuits, respectively, or more. As an exception to this, no volume discounts are available on 64 kbps DPLCs.
- c) 4600 kbps, 9200 kbps and 45,000 kbps circuits currently only available in the George Town exchange. C&W does not guarantee the availability of 4600 kbps, 9200 kbps and 45,000 kbps data speeds and these speeds will not be available to new customers.

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For contracts signed on or after 01 July 2006:

Circuit	Install Fee	Monthly Fee			
		Monthly	1 Year	2 Years	3 Years
DPLC: 64Kbps	\$99	\$275	\$275	\$275	\$275
DPLC: 128K to 512Kbps	\$99	\$520	\$494	\$468	\$442
DPLC: 1024Kbps	\$99	\$625	\$594	\$563	\$531
DPLC: 1.5 Mbps	\$99	\$775	\$736	\$698	\$659
DPLC: 2 Mbps	\$99	\$900	\$855	\$810	\$765
DPLC: 3 Mbps	\$99	\$1,300	\$1,235	\$1,170	\$1,105
DPLC: 4 Mbps	\$99	\$1,650	\$1,568	\$1,485	\$1,403
DPLC: 5 Mbps	\$99	\$2,000	\$1,900	\$1,800	\$1,700
DPLC: 6 Mbps	\$99	\$2,350	\$2,233	\$2,115	\$1,998
DPLC: 7 Mbps	\$99	\$2,650	\$2,518	\$2,385	\$2,253
DPLC: 8 Mbps	\$99	\$2,900	\$2,755	\$2,610	\$2,465
DPLC: 9 Mbps	\$99	\$3,200	\$3,040	\$2,880	\$2,720
DPLC: 10 Mbps	\$99	\$3,500	\$3,325	\$3,150	\$2,975
DPLC: 15 Mbps	\$99	\$4,500	\$4,275	\$4,050	\$3,825
DPLC: 20 Mbps	\$99	\$5,500	\$5,225	\$4,950	\$4,675
DPLC: 25 Mbps	\$99	\$6,500	\$6,175	\$5,850	\$5,525
DPLC: 30 Mbps	\$99	\$6,750	\$6,413	\$6,075	\$5,738
DIPLC: 35 Mbps	\$99	\$7,100	\$6,745	\$6,390	\$6,035
DPLC: 40 Mbps	\$99	\$7,500	\$7,125	\$6,750	\$6,375
DPLC: 45 Mbps (DS3)	\$99	\$8,000	\$7,600	\$7,200	\$6,800
DPLC: 100 Mbps	\$99	\$12,500	\$11,875	\$11,250	\$10,625
DPLC: 155 Mbps (OC3)	\$99	\$19,000	\$18,050	\$17,100	\$16,150

Notes:

- a) Term discounts are not available on 64 kbps circuits.
- b) Volume discounts of up to 20%, 30% and 45% off the monthly fee are also available to customers who purchase 10, 20 or 30 circuits, respectively, or more. As an exception to this, no volume discounts are available on 64 kbps DPLCs.
- c) Circuit speeds above 2 Mbps are currently only available in the George Town exchange. C&W does not guarantee the availability of bandwidths above 2Mbps.

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For contracts signed on or after 01 July 2007:

Circuit	Install Fee	Monthly Fee			
		Monthly	1 Year	2 Years	3 Years
DPLC: 64Kbps	\$99	\$275	\$275	\$275	\$275
DPLC: 128K to 512Kbps	\$99	\$520	\$494	\$468	\$442
DPLC: 1024Kbps	\$99	\$625	\$594	\$563	\$531
DPLC: 1.5 Mbps	\$99	\$775	\$736	\$698	\$659
DPLC: 2 Mbps	\$99	\$900	\$855	\$810	\$765
DPLC: 3 Mbps	\$99	\$1,300	\$1,235	\$1,170	\$1,105
DPLC: 4 Mbps	\$99	\$1,350	\$1,283	\$1,215	\$1,148
DPLC: 5 Mbps	\$99	\$1,400	\$1,330	\$1,260	\$1,190
DPLC: 6 Mbps	\$99	\$1,450	\$1,378	\$1,305	\$1,233
DPLC: 7 Mbps	\$99	\$1,500	\$1,425	\$1,350	\$1,275
DPLC: 8 Mbps	\$99	\$1,550	\$1,473	\$1,395	\$1,318
DPLC: 9 Mbps	\$99	\$1,600	\$1,520	\$1,440	\$1,360
DPLC: 10 Mbps	\$99	\$1,650	\$1,568	\$1,485	\$1,403
DPLC: 15 Mbps	\$99	\$2,250	\$2,138	\$2,025	\$1,913
DPLC: 20 Mbps	\$99	\$2,550	\$2,423	\$2,295	\$2,168
DPLC: 25 Mbps	\$99	\$2,850	\$2,708	\$2,565	\$2,423
DPLC: 30 Mbps	\$99	\$3,150	\$2,993	\$2,835	\$2,678
DIPLC: 35 Mbps	\$99	\$3,350	\$3,183	\$3,015	\$2,848
DPLC: 40 Mbps	\$99	\$3,550	\$3,373	\$3,195	\$3,018
DPLC: 45 Mbps (DS3)	\$99	\$3,700	\$3,515	\$3,330	\$3,145
DPLC: 100 Mbps	\$99	\$4,500	\$4,275	\$4,050	\$3,825
DPLC: 155 Mbps (OC3)	\$99	\$6,500	\$6,175	\$5,850	\$5,525
DPLC: 250 Mbps	\$99	\$9,000	\$8,550	\$8,100	\$7,650
DPLC: 500 Mbps	\$99	\$11,000	\$10,450	\$9,900	\$9,350
DPLC: 1000 Mbps	\$99	\$12,500	\$11,875	\$11,250	\$10,625

Notes:

- a) Term discounts are not available on 64 kbps circuits.
- b) Volume discounts of up to 20%, 30% and 45% off the monthly fee are also available to customers who purchase 10, 20 or 30 circuits,

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respectively, or more. As an exception to this, no volume discounts are available on 64 kbps DPLCs.

- c) Circuit speeds above 2 Mbps are currently only available in the George Town exchange. C&W does not guarantee the availability of bandwidths above 2Mbps.

**4. Private Wires**

- 1. Private Wires are the predecessor to DPLC and were provided in analog and copper form only. Analog copper Private Wire pairs are not currently offered.
- 2. Rates and charges for Private Wires

<b>Product Description</b>	<b>Installation Charges</b>	<b>Monthly Charges</b>
Private Wire 0 -110 yds	\$15.00	\$3.30
Private Wire 110 – 220yds	\$15.00	\$5.30
Private Wire 220 – 440 yds	\$25.00	\$8.50
Private Wire 660 – 880 yds	\$40.00	\$11.55
Private Wire 660 – 880 yds	\$40.00	\$7.35 (a)
Private Wire 0.75 – 1.0 miles	\$40.00	\$14.00
Private Wire 401yds – 2.0 miles	\$42.50	\$13.00
Private Wire Over 2 miles	\$60.00	\$22.00

Notes:

(a) Government rate