
PART D INTERNATIONAL DIRECT DIAL CALLS

Item 403 10-10-269 Service

1. Service Description

1. This Item is subject to Part A of this Tariff.
2. 10-10-269 Service is a discount IDD Service that allows Residential fixed line Customers to use a special access number to call any Cable and Wireless Telephone Number in any C&W Caribbean Island and pay a maximum of \$10 per Call.
3. To access 10-10-269 Service, Customers must dial 10-10-269 followed by 1 + Telephone Number (including the numbering plan area code).

2. Definitions

"C&W Caribbean" means those countries in the Caribbean where Cable & Wireless provides IDD Services; namely, Anguilla, Antigua & Barbuda, Barbados, Bermuda, British Virgin Islands, Dominica (Commonwealth of), Grenada, Jamaica, Montserrat, St. Kitts & Nevis, St. Lucia, St. Vincent and the Grenadines, Trinidad & Tobago, and Turks & Caicos Islands.

"Cable and Wireless Telephone Number" is a Telephone Number assigned to a Cable & Wireless Customer.

3. Terms and Conditions

1. 10-10-269 Service is available to customer accounts categorized as "Residential", including Light User Scheme Customers. No form of application is required.
2. Customers are not required to specify pre-determined numbers in C&W Caribbean countries that they wish to call using 10-10-269.
3. If Customers apply for Talk Away (See Item 401(5)) or Smart Choice Talk Away (Item 801(4)) discount plans, such discounts apply to 10-10-269 Calls made to pre-determined numbers in C&W Caribbean countries.

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2. Maximum duration of a 10-10-269 Call is 10 hours. Calls that exceed the 10 hour limit will receive a discount up to the maximum of 10 hours times the IDD rate of the call, and the remaining call duration is billed at regular IDD rates.
3. 10-10-269 Service applies only to IDD calls made from the Customer's Fixed Line and may only be made to Cable & Wireless Telephone Numbers. 10-10-269 Calls made from Mobile, Payphones, or prepaid cards are not eligible. Customer accounts categorized as "Business" are not eligible.
4. 10-10-269 Calls costing less than \$10 will be charged the regular IDD rate (see Item 401).
5. 10-10-269 Service only originates and terminates on a C&W network.
6. There are monthly charges associated with this service.