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**PART H BUNDLED SERVICES**

**Item 801 Smart Choice**

**1. Service Description**

- 1) Smart Choice provides Residential Customers with a bundle comprised of Residential Telephone Line Rental, several Optional Services, an IDD Discount and e. Account.
- 2) There are three Smart Choice Plans: Plan A, Plan B, Plan C.
- 3) This Item is subject to the terms and provisions of Part A of this Tariff.

**2. Definitions**

"C&W Sales Offices" are located at Anderson Square, Galleria Plaza and Stake Bay.

"e.Account" allows Customers to view and print their current and recent bills online at C&W's Website ([www.eaccount.ky](http://www.eaccount.ky)).

**3. Terms and Conditions**

- 1) To apply for a Smart Choice Plan, Customers must complete a Smart Choice Application Form (which is available online at [www.candw.ky](http://www.candw.ky)) and fax the completed form to 345-949-0039 or visit a C&W Sales Office and present acceptable ID. IDD numbers subject to the IDD Discount must be listed on the Application Form.
- 2) The Term of the Smart Choice Plan shall be month to month. The Term shall start from the date the Smart Choice Plan is applied on the Customer's Telephone Line. The start date is the date the application form is received and setup on the customer's account.
- 3) At the end of the Term, the Smart Choice Plan will automatically renew for another month unless the Customer cancels his/her Smart Choice Plan by writing to C&W or calling Customer Service.

**PART H BUNDLED SERVICES – continued**

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- 4) The Customer will be allowed to downgrade his/her Smart Choice Plan once per month subject to the administrative fees listed in sub-Item 4.
- 5) The Customer can upgrade his/her Smart Choice Plan free of charge.
- 6) Customers may change their IDD numbers at any time at no additional charge.
- 7) The Service components which comprise the Smart Choice Plans are as described in Part B, Part C and Part D.

**4. Packages and Rates and Charges**

	<b>Smart Choice Plans</b>		
	<b>Plan A</b>	<b>Plan B</b>	<b>Plan C</b>
Base Element	Line Rental	Line Rental	Line Rental
Features	Call Waiting Caller ID Voicemail	Call Waiting Caller ID Voicemail (extended or multiple)(a) Call Forwarding 3 Way Call Ring Back When Free	Call Waiting Caller ID Voicemail (extended or multiple)(a) Call Forwarding 3 Way Call Ring Back When Free
IDD Discount	20% off calls to 3 predetermined IDD numbers	20% off calls to 4 predetermined IDD numbers	20% off calls to 6 predetermined IDD numbers
e.Account	Free e.Account	Free e.Account	Free e.Account
Monthly Price	\$23	\$27	\$32
Administrative Fee	n/a	\$20	\$40

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**PART H BUNDLED SERVICES – continued**

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- (a) The extended (Executive) Voicemail feature allows for a longer personal greeting and longer message lengths. The multiple features allows for up to four personal mailboxes with longer greeting and message lengths. The extended and multiple Voicemail features are only available with Smart Choice Plans. (See Item 301.4 for Voicemail greeting and message lengths)

Note: Plan D is no longer available. However, existing customers will be “grandfathered” with conditions, rates and charges same as Plan C.